

# THUNDERSTORM THERAPY

Joseph Middleton, LPC-Associate | 628 South Presa Street, San Antonio, TX 78210

(210) 693-0073 | thunderstormtherapy@gmail.com | thunderstormtherapy.com

---

## CANCELLATION POLICY AGREEMENT

### CANCELLATION AND NO-SHOW POLICY

- Please provide at least 24 hours notice if you need to cancel or reschedule your appointment.
- Cancellations made with less than 24 hours notice may be charged the full session fee.
- No-shows (missed appointments without any notice) will be charged the full session fee.
- In cases of emergency or illness, fees may be waived at the therapist's discretion. Please reach out as soon as possible.
- Insurance does not cover late cancellation or no-show fees. These charges are the client's responsibility.

### TELEHEALTH SESSIONS

The same cancellation policy applies to telehealth sessions. Please ensure you are in a private, stable-connection location at the time of your session. If you experience technical difficulties, contact the practice immediately.

### LATE ARRIVALS

Sessions begin and end at their scheduled times regardless of late arrival. If you arrive late, the session will still end at the originally scheduled time and the full fee applies.

### ACKNOWLEDGMENT

By signing below, you confirm that you have read and understood the cancellation policy and agree to its terms.

Printed Name \_\_\_\_\_

Client/Guardian  
Signature \_\_\_\_\_

Date \_\_\_\_\_